



U.S. Fish and Wildlife Service

Visitor Contact Station Volunteer Greeter Cape May National Wildlife Refuge (NWR), Two Mile Beach Unit

Purpose of Job:

To ensure that a person or family's visit to the Two Mile Beach Unit is a welcoming experience. This is a great opportunity to meet and greet people as they visit this area of the Refuge, possibly for the first time. Visitors often have many questions about the Refuge and its historical and natural features.

Description of Duties:

1. attend a training session led by Refuge staff and Friends of Cape May NWR member
2. greet Refuge visitors for at least one, two-hour shift each weekend during the summer (other seasons may be available).
3. educate visitors about the Refuge and its recreational opportunities and restrictions (i.e., beach closure; restrictions on shell collecting, kites, surfing, etc.)
4. direct visitors to hiking trails, restrooms, open beach, jetty, birding spots, fishing opportunities, etc..
5. sign in visitors and groups
6. notify Refuge staff of any activities that violate Refuge policies (cell phone #'s will be provided)
7. complete a short program evaluation at the completion of the program
8. wear appropriate volunteer logo t-shirts, hats, etc., provided by Refuge

Qualifications: Greeters must...

1. complete and sign volunteer application provided by Refuge
2. have transportation and be willing to commit to a regular shift
3. be dependable; should have a back-up plan in case of emergency
4. have a strong interest in the management and appreciation of the natural resources of the Refuge, especially regarding the protection of endangered beach-nesting and migrating birds that use the Two Mile Beach Unit
5. have a knowledge of and commitment to the goals of Cape May NWR
6. have an ability to maintain a non-confrontational, educational approach with the public, including those who may object to Refuge policies
7. enjoy meeting and greeting the public, and have excellent communication skills

Working Conditions, Other Possible Duties

1. any printed materials, handouts, etc., will be provided by either the Refuge or Friends of CMNWR
2. greeters will most often work with little or no supervision, but will have the opportunity to work with other volunteers, beach stewards, Refuge staff, etc.
3. greeters may be asked to perform simple maintenance tasks such as trash pickup, Visitor Contact Station cleaning, etc.

If interested, please contact:

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