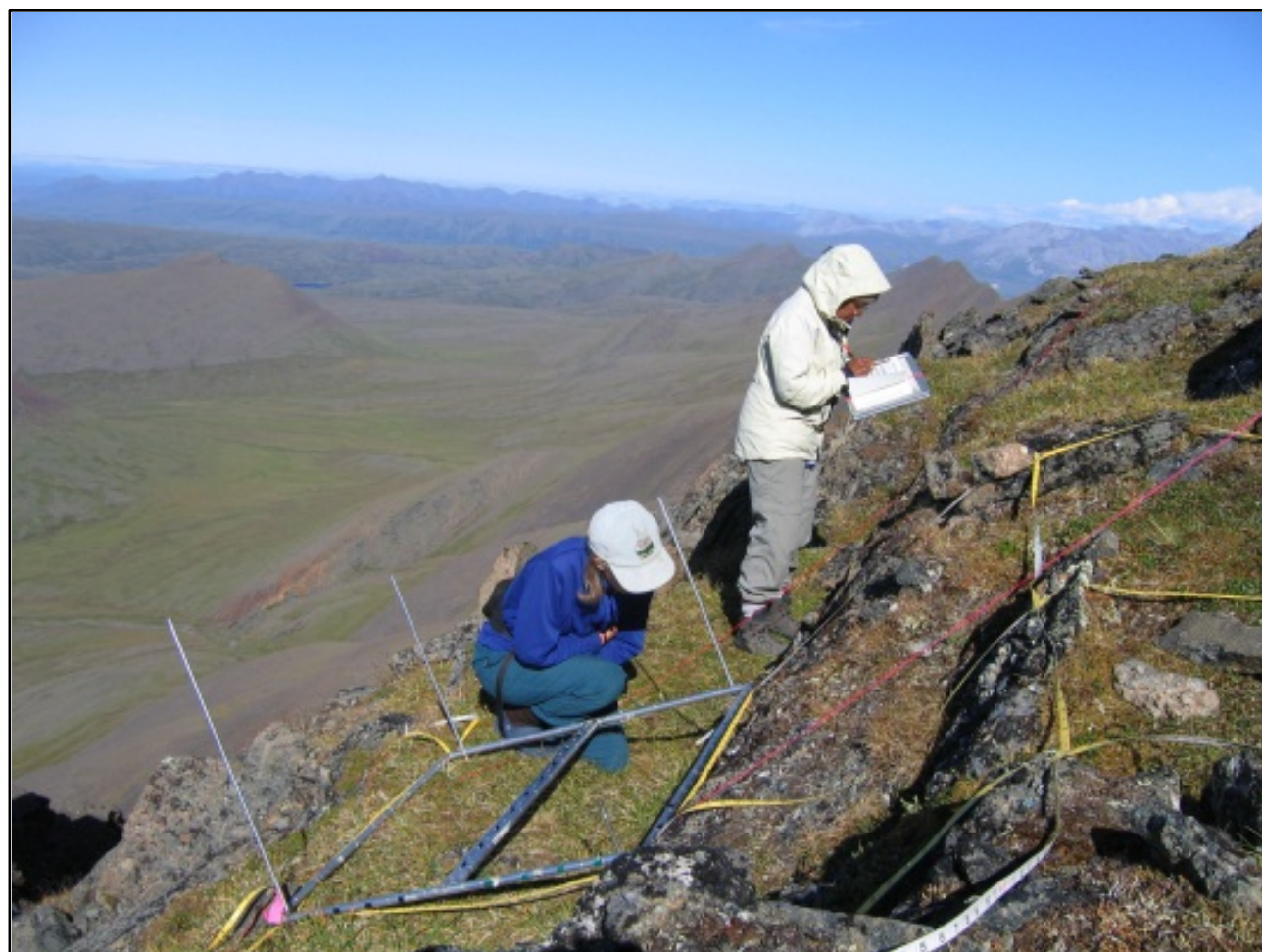


U.S. Fish & Wildlife Service

# How to Develop Survey Protocols

*A Handbook (Interactive Edition)*



# Preface

This handbook is supplemental guidance for the U.S. Fish and Wildlife Service policy *Inventory and Monitoring in the National Wildlife Refuge System* (701 FW 2). It provides additional details not found in the policy on how to develop, review, approve, and document protocols for conducting surveys in the National Wildlife Refuge System (Refuge System). Using the handbook and the resulting protocols will promote consistent implementation of surveys and enhance scientific credibility of survey results.

# Acknowledgments

A number of people within the Refuge System worked on drafts of the Inventory and Monitoring (I&M) policy and deserve credit for outlining the key elements of the guidance in this handbook. Melinda Knutson and Joel Reynolds were the primary authors of protocol components that appeared in the initial draft policy, which were modeled after long-term [monitoring](#) guidance followed by the National Park Service (Oakley et al. 2003). This handbook builds on the extensive knowledge of the scientific process and survey implementation provided in these previous documents, and we owe a debt of gratitude to those who were instrumental in earlier drafts of the I&M policy.

The National I&M Coordination Team of the Refuge System convened a small team of I&M or Regional Biological staff to draft this handbook. Members, Pat Ward, Paige Schmidt, Sean Blomquist, Nathan Roberts and Brian Root authored the handbook narratives, figures, and boxes 1, 3 and 5. The other boxes were carried over from the initial draft I&M policy. Peter Dratch and Lee O'Brien provided comments throughout development and helped edit multiple drafts to produce a more succinct handbook.

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Several USFWS employees provided photos for the handbook. David Payer provided the cover photo of long-term vegetation monitoring in the Brooks Range, Arctic National Wildlife Refuge for the GLORIA network (Global Observation Research Initiative in Alpine environments); Guthrie Zimmerman provided the photo on page 14 showing aerial surveys of waterfowl; Roy Lowe provided the photo on page 16 of counting nests of Laysan Albatross at Midway Atoll; Robert Pos provided the photo on page 27 of a biologist tagging a horseshoe crab on Bowers Beach Delaware; the photo on page 30 of Finley and Bohlman watching birds and taking notes at the Klamath Marsh in 1905 was taken from their report; Nicole Rankin provided the photo on page 39 of contracted scientists installing a benchmark for monitoring surface elevation (SET) within a saltmarsh at Pinckney Island National Wildlife Refuge, South Carolina.

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# Introduction

## How Does this Handbook Support Inventory and Monitoring in the National Wildlife Refuge System?

This handbook provides details on how to develop a survey [protocol](#) for conducting [inventory](#), [baseline monitoring](#) (i.e., monitoring to understand system condition and dynamics), and [monitoring to inform management](#). Using protocols will provide consistency in how the U.S. Fish and Wildlife Service (Service) conducts inventories and monitoring and will enhance the credibility of our inventory and monitoring results.

An inventory is a type of [survey](#) that is used to determine the location or condition of a resource (e.g., presence, abundance, distribution, status) at a specific time. Inventories may also establish a beginning time-step (baseline) or reference information for subsequent monitoring. For example, a well-designed inventory may be repeated at a later time to assess the status and trends in the same location, which would then be considered monitoring. A useful protocol for an inventory should provide an appropriate spatial context and sampling design so that the breadth of inference from the results will be known. For example, an inventory conducted by convenience only along roads or trails may produce results limited to the extent of areas effectively sampled and not beyond. Protocol development provides the opportunity to assess or establish a suitable design that will, in turn, maximize applicability of inventory results for a given amount of sampling effort.

Monitoring consists of repeated survey efforts and is more complex than inventories because it is conducted to understand how resources vary over time (e.g., months to years) and space. Commonly, baseline monitoring (also referred to as surveillance monitoring [Nichols and Williams 2006] or context monitoring [Holthausen et al. 2005]) is needed to understand the pattern and temporal variation of indicators in a system. For example, baseline monitoring can be used to produce a time series of indicators such as water salinity or fish survival. Results from this type of monitoring can be used to assess changes in a system or to develop models of system function. Monitoring to inform management is the other type of monitoring for which a survey protocol is developed and has the additional purpose of directly influencing a management decision. This form of monitoring may be used to evaluate model values and performance in [adaptive management](#) projects or used to identify effects on trends in attributes produced by quasi-experiments (see BACI designs in Morrison et al. 2008).

## What is a Survey Protocol?

In general, a survey protocol is a comprehensive set of instructions for conducting an inventory or monitoring project (referred to in this document as a ‘survey’). A survey protocol should include enough detail to allow someone unfamiliar with the survey to know what, why, where, by whom, when, and how a survey is conducted. This includes instructions, considerations and costs for data collection, data management, analysis, and reporting of results. Thus, a survey protocol is analogous to a study plan for conducting inventory and monitoring (I&M) tasks. There are two basic forms of survey protocols for Refuge System I&M activities: (1) a [site-specific survey protocol](#), which is used to implement a survey at a [refuge](#) and (2) a [survey protocol framework](#), which is more general in scope and can be used to create a site-specific protocol. For the

purposes of this document, we use the term protocol when a description applies to either a site-specific survey protocol or a survey protocol framework.

### **Site-specific Survey Protocol**

A site-specific survey protocol has the details necessary to conduct a survey at a particular refuge. Every survey in a refuge [Inventory and Monitoring Plan \(IMP\)](#) will eventually be guided by this type of protocol. At a minimum, a survey protocol needs to address eight elements in the narrative section ([Figure 1](#)):

1. Introduction
2. Sampling Design
3. Field Methods and Sample Processing
4. Data Management and Analysis
5. Reporting
6. Personnel Requirements and Training
7. Operational Requirements
8. References

You can find additional information about what to include in each element in the [standard operating procedures](#) (SOPs) of this handbook. The magnitude of detail included for each element of a protocol will vary according to the objectives, the intended scale of inference (i.e., providing data for addressing questions at local, regional, landscape, or national scales), difficulty in sampling, types of indicators measured, and the complexity of measuring devices. For many simple localized surveys, a complete protocol may only need a brief paragraph for some of the elements. The goal is to provide enough information to communicate what will be done in a survey. Typically, you will describe data collection and analytical details in SOPs. Refuge System staff can often use or modify SOPs in survey protocols of other refuges. In some cases what initially may be presumed to be a protocol will not address all eight elements, but focus only on instructions for collecting data. These instructions are not considered complete protocols for purposes of an IMP or other policy requirements and are referred to as [initial survey instructions](#).

There are three ways to produce a site-specific protocol when an approved version is not available. These include: (1) adding refuge-specific details to an existing protocol framework, (2) modifying an existing site-specific protocol for a similar survey, or (3) developing a new site-specific protocol from various materials like initial survey instructions, methods in published papers, or notes about past survey activities. When you use a survey protocol framework to develop a site-specific protocol, then that resulting protocol will be a complete, stand-alone document, which also includes the general information from the protocol framework. All surveys will need refuge-specific details in their protocols.

### **Protocol Framework**

A protocol framework provides a foundation for conducting a survey, but lacks refuge-specific guidance or details for some of the eight elements (e.g., locations of [sampling units](#); operational guidelines; safety procedures). See Knutson et al. (2008) for an example of a protocol framework used to monitor landbirds.

Although a protocol framework is typically more general in content, it provides a foundation for developing a site-specific protocol that will help ensure consistent methodology among multiple refuges within a Region (regional scale) or across two or more Regions (national scale). If you use a protocol framework, it also reduces the time and resources you need to produce a site-



specific survey protocol. When a protocol framework includes a statistically derived allocation of sampling locations, then data generated from surveys conducted at multiple refuges will be comparable and can be used to quantify large scale patterns. Thus, a protocol framework can be used to produce a site-specific protocol to conduct surveys at local or larger scales.

## Why Use a Protocol to Conduct a Survey?

Protocols ensure that the collection and analysis of data are consistent, reliable, repeatable, and appropriate to address the intended objective. Use of a protocol helps to ensure that the survey results will be defensible. By having a written protocol, the people who will later use the data, conduct subsequent surveys, or interpret the relevance and [reliability](#) of results will understand how the surveys were conducted. As some surveys can be expensive, a protocol can provide insight into the costs and requirements for successfully completing a survey and help evaluate whether the benefit justifies the cost (Caughlan and Oakley 2001).

A survey protocol helps staff to compare and coalesce data over time because they can repeat surveys in a consistent manner. Accordingly, by adhering to a protocol, there is greater confidence that differences in results among locations or time periods are real and not simply caused by differences in the way surveys are conducted or how survey data are managed, analyzed, or reported.

## Developing a Protocol

You will need a site-specific protocol for each survey that you are conducting. For some surveys, protocols have already been developed. To find existing protocols, you can (1) search the Service document catalog ([ServCat](#)) for protocols, (2) search PRIMR for surveys with similar objectives and their assigned protocols, or (3) ask I&M staff or subject matter experts. If a suitable protocol cannot be found, you can begin the development of a site-specific survey protocol by reviewing initial survey instructions or related materials. There are several ways to produce a survey protocol, as explained below. Each require different amounts of effort depending on the spatial scale (local, regional, or national) and type of survey (inventory, baseline, or monitoring to inform management) that will be conducted.

Use Figure 1 to organize a new protocol into a Narrative with eight elements, a set of Standard Operating Procedures (SOPs), and appendices of Supplemental Materials (Oakley et al. 2003). Preface a survey protocol with an abstract that describes the type and purpose of the survey and the key features of the protocol (see the [Survey Protocol Template](#)).

## What is Required in a Survey Protocol?

At a minimum, a site-specific protocol or protocol framework should clearly address all of the eight narrative elements described in this handbook (Figure 1). In the case of a protocol framework, it will only be possible to include general guidance for some of these elements. For any protocol, you may need to present detailed, step-by-step instructions for data collection, data management, or analytical methods in SOPs. When necessary, you can add appendices to the protocol to include supporting information or tools (Supplemental Materials).



<p><b><i>Narrative</i></b></p> <ol style="list-style-type: none"> <li>1. Introduction <ul style="list-style-type: none"> <li>• Background</li> <li>• Objectives</li> </ul> </li> <li>2. Sampling Design <ul style="list-style-type: none"> <li>• Sample design</li> <li>• Sampling units, sample frame, and target universe</li> <li>• Sample selection and size</li> <li>• Survey timing and schedule</li> <li>• Sources of error</li> </ul> </li> <li>3. Field Methods and Sample Processing <ul style="list-style-type: none"> <li>• Pre-survey logistics and preparation</li> <li>• Establishing sampling units</li> <li>• Data collection procedures (field, lab)</li> <li>• Processing of collected materials</li> <li>• End-of-season procedures</li> </ul> </li> <li>4. Data Management and Analysis <ul style="list-style-type: none"> <li>• Data entry, verification, and editing</li> <li>• Metadata</li> <li>• Data security and archiving</li> <li>• Analysis methods</li> <li>• Software</li> </ul> </li> </ol>	<p><b><i>Narrative (continued)</i></b></p> <ol style="list-style-type: none"> <li>5. Reporting <ul style="list-style-type: none"> <li>• Report content recommendations</li> <li>• Reporting schedule</li> <li>• Report distribution</li> </ul> </li> <li>6. Personnel Requirements and Training <ul style="list-style-type: none"> <li>• Roles and responsibilities</li> <li>• Qualifications</li> <li>• Training</li> </ul> </li> <li>7. Operational Requirements <ul style="list-style-type: none"> <li>• Budget</li> <li>• Staff time</li> <li>• Schedule</li> <li>• Coordination</li> </ul> </li> <li>8. References</li> </ol> <p><b><i>Standard Operating Procedures</i></b></p> <p><b><i>Supplemental Materials (Appendices)</i></b></p>
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**Figure 1.** Content of protocols for conducting surveys in the Refuge System.

**Narrative**

The narrative includes a general description of each of the eight protocol elements as well as the rationale for the sampling design, methods of data collection, and data analysis (Figure 1). Every site-specific survey protocol should address all eight elements of a narrative in enough detail so that new staff could repeat the survey, or analyze and interpret survey results to complete the survey objectives. You should base estimates of costs and time in the protocol on actual sampling requirements and refined knowledge of survey methodology.

**Standard Operating Procedures**

An SOP is a document that describes the details of regularly occurring or repetitive activity. Write an SOP as a concise, step-by-step set of instructions that can be followed successfully by any person (given some basic level of experience and training). SOPs provide consistency in the implementation and completion of specific tasks and confidence in the results. Having a stand-alone SOP may be valuable when survey activities are implemented at multiple sites. You can find additional guidance on developing SOPs in EPA (2007) and in Decoster et al. (2009), and in this handbook.

Although many existing protocols incorporate methodological descriptions as part of a single, large Methods section, there are many benefits to preparing a series of separate, stand-alone SOPs. Stand-alone SOPs are an efficient means for packaging procedures within a protocol. Including them can substantially shorten the narrative section, allowing for a more concise presentation of the survey's scope, implementation, and use. Separate SOPs also help others conducting I&M efforts, because they can select appropriate SOPs and incorporate them into different site-specific protocols. Stand-alone SOPs also expedite required protocol review and revision processes. For example, an SOP from a previously approved Refuge System protocol typically will not require additional review if applied to a new protocol being developed for a similar I&M survey. Some SOPs may describe details that are likely to change regularly (e.g., data storage locations, minor cost changes, vendors/sources for equipment), and in these cases only the revised SOP requires a review.

The number of SOPs required will depend on the scope and complexity of the survey. Any component of a protocol's narrative section that requires substantial detail to ensure successful implementation would be a candidate for a separate SOP. Single elements can be described in separate SOPs, or can be combined in different themes. For example, a protocol narrative on sampling design may relate different designs to different data collection techniques. In this case, an SOP may combine details on sampling and data collection (Elements 2 and 3). Whichever way you organize the protocol, each SOP should include its own list of references.

### **Supplemental Materials**

You should include any other materials not already specified above that are either required or helpful to implement the survey in the survey protocol. These materials may include example databases or templates, maps, photographs, supporting documents (e.g., reports), and descriptions or reference links to specialized data management, data analysis, or decision-support tools. Supplemental materials are commonly included as protocol appendices.

## **How is a Site-specific Survey Protocol Produced?**

There are three ways you can produce a site-specific survey protocol: (1) add details to an existing protocol framework, (2) modify a site-specific protocol developed for a survey at another site with similar objectives, or (3) develop a new site-specific protocol from scratch or from various materials compiled as initial survey instructions.

### **Adding Site-specific Details to a Protocol Framework**

Protocol frameworks need site-specific details to be implemented at a refuge. Some examples of site-specific information include exact locations and directions to sampling units, procedures unique to the refuge's environments, or timing of surveys as a function of refuge resources or geographic location. The protocol framework should provide guidance on how a refuge will select sampling units and explain how the sampling units selected at a local scale contribute to local and larger-scale objectives. When a larger-scale sampling design is used, you may need to add sampling locations to meet refuge objectives.

Adding site-specific details to an existing protocol framework also entails including a written justification for using the selected protocol framework based on similarity to the respective survey purposes and objectives. You can include this justification in the Protocol Summary.

You also need to document and justify differences in procedures between the framework and site-specific protocol. Include refuge-specific information for the various procedures in a copy of the protocol framework as continuations of existing framework sections. If the framework has been published under copyright, link the site-specific information as a separate document in ServCat with the framework.

### **Modifying a Similar Site-specific Protocol**

Modifying an existing site-specific protocol is appropriate when (1) a protocol framework is not available, (2) objectives of both surveys are similar, and (3) the sampling design, methods, and analytical approach will be suitable for the refuge requiring the survey protocol. Include a justification statement in the site-specific protocol you're developing that explains the similarity of the objectives, sampling design, field methods, and analytical approach for the new refuge and the existing, approved site-specific protocol. Add this statement as a separate paragraph in the appropriate element of the protocol narrative. You will also need to provide the specific details for implementing the site-specific protocol at the new refuge, such as maps and directions to the sampling units and other logistical considerations, such as storage and access to sampling equipment. Make these modifications in the protocol narrative sections describing data collection methods and operations as well as any site-specific SOPs.

### **Developing a New Site-specific Protocol**

When a suitable protocol is not available, you will need to develop a new site-specific protocol to conduct a survey. Use information cited as Initial Survey Instructions, subject matter experts, and consultation with I&M staff. In some cases, you may choose to contract the development of a new protocol.

All eight elements (Figure 1) should be addressed in a site-specific survey protocol. Include these elements in the narrative section of the protocol. Depending on the survey objectives, some of these elements may require elaboration in SOPs with tools or other support materials appended as Supplemental Materials. Sampling designs (see SOP 2. Instructions for Sampling Design) may require assistance from I&M staff or other technical experts. Once a draft is completed, you should contact the appropriate I&M staff for uploading the protocol into ServCat and for arranging reviews. You should consider testing complex, novel, or long-term monitoring protocols prior to review.

## **Approving a Protocol**

Peer review of survey protocols is necessary to ensure that the recommended, modified, or newly developed protocol is suitable for achieving survey objectives. All sections of a new protocol and modified sections of an adopted protocol, require review. When surveys are controversial or involve the collection of [influential scientific information](#), their protocols may trigger special reviews required by the Service's Information Quality Guidelines (FWS 2012a).

### **How is a Survey Protocol Reviewed and Approved?**

The goals of the protocol review process are to (1) ensure protocols are scientifically credible; (2) ensure the most suitable design, methods, and analysis are used; (3) promote consistency

and efficiency; and (4) foster transparency and objectivity in conducting surveys.

A Refuge Biologist or other [survey coordinator](#) typically initiates a review request. I&M staff will coordinate the review process, soliciting reviews from appropriate subject matter experts. In some cases, I&M staff will conduct the single internal review that is required for site-specific survey protocols that were developed from other reviewed and approved protocols. Reviewers should have relevant expertise and not be involved with the development of the protocol framework or survey protocol.

Protocol review should be a transparent process and may be internal (Refuge System staff) or external, depending on intended use of the protocol (see [Box 1](#)). All new protocol frameworks need internal and external review. Revisions to approved frameworks generally require internal review, and may require external review depending on the magnitude of the revisions. For example, if the sampling objectives, sampling design, and methods of an approved protocol framework are changed, then conduct both internal and external reviews.

Newly developed or revised site-specific protocols generally require only internal review. For example, if you adopt the sampling objectives, sampling design (except for sampling unit locations), and methods of an approved protocol, the review and approval can be a streamlined internal process. When you modify the sampling objectives, sampling design, or methods of a site-specific protocol, the modified protocol requires more rigorous review (see [Box 1](#)). If you develop a site-specific protocol from an approved protocol framework or by modifying an existing site-specific protocol without changing the sampling objectives, design (other than addition of sampling units), or methods, it will only require review of the added material.

Developed protocol frameworks that are intended to be used to guide surveys within two or more Regions are considered national-level protocols, and the National I&M Coordination Team will coordinate their review. Because these protocols will guide multiple refuges over large areas and require cumulatively larger amounts of capacity to implement, at least two external reviews will be required in addition to any internal reviews. Protocol frameworks that guide multiple refuges within a Region need at least one external review in addition to any internal reviews. The Regional I&M Coordinator will either assign or assume the lead in reviewing Regional-level protocol frameworks. These standards allow survey protocols that guide surveys to comply with the Information Quality Act and the Service's associated guidelines for influential scientific information (FWS 2012a).

Reviewers should consult this handbook for the requirements of a complete survey protocol. Figure 1 and the eight SOPs may be particularly useful to reviewers. The content and expected [rigor](#) in a survey protocol varies according to the survey objectives, scale of intended use of the protocol, and other factors (e.g., potential for controversy or litigation). Instructions to reviewers may need to identify particular elements unique to protocols not typically included in manuscript or report reviews, like treatment of [metadata](#) or the level of detail about methods that will be needed in site-specific protocols.

The review lead will document the review process, including the reviewers' comments and the response to reviewer comments on the I&M Protocol Review Documentation Form (Appendix C). Complete and submit this form with the survey protocol or protocol framework for approval. Archive the completed forms and reviews in ServCat with the protocol.

The approval process entails procuring the appropriate signature on the I&M Protocol Approval Form (Appendix D). Protocol frameworks and site-specific protocols can be approved following adequate peer review, testing, and revision if needed, and after they have been submitted with

required documentation to the appropriate I&M staff (Appendix D). Typically, an [I&M Zone Biologist](#) approves site-specific survey protocols, and I&M Coordinators approve Regional protocol frameworks. The National I&M Program Manager approves national protocol frameworks.

**Box 1. What is the appropriate level of protocol review?**

Protocol Type	Development Stage	Content Reviewed	Internal reviews <sup>±</sup>	External reviews <sup>±</sup>	Total reviews
National Framework	New	All	≥2	≥2	≥4
National Framework	Revision	Revised	≥2	0–2	≥2
Regional Framework	New	All	≥2	≥1	≥3
Regional Framework	Revision	Revised	≥2	0–2	≥2
Site-specific	New	All	≥1	0–1	≥1
Site-specific	Modified*	Added	1	0	1
Site-specific	Revision	Revised	≥1	0–1	≥1

\* Modified from a protocol framework or a site-specific protocol from another refuge.

<sup>±</sup> Number of reviews determined by the expected use of the survey protocol.

Approved protocol frameworks and site-specific survey protocols that have revisions will also undergo review, as described below in “When and How is a Survey Protocol Revised?” Depending on the nature of the changes, revised survey protocols based on protocol frameworks typically won’t require review of the entire document (see Box 1). Only SOPs that have been modified need to be reviewed. I&M staff can expedite the review by providing instructions to reviewers with a synopsis of any revisions and by identifying new material that has not previously been reviewed and approved.

**How is an Approved Protocol Documented and Archived?**

The Refuge Biologist or other survey coordinator is responsible for coordinating the development and reporting of site-specific protocols. Newly developed survey protocols should follow the Survey Protocol Template. Once you draft a protocol, it can be tested or submitted for the appropriate formal review. The draft survey protocol should be entered into ServCat and given a status that denotes “Complete Draft.” Once a draft survey protocol is submitted for review, its status should be changed to “In Review.” After final review and approval at the appropriate level (see Box 1), the status of the survey protocol should be changed to “Approved” for site-specific use.

The I&M review lead is responsible for ensuring that an electronic copy of the protocol is archived in ServCat in compliance with Service Enterprise Architecture (270 FW 1, FWS 2009),

Data Resource Management (274 FW 1, FWS 2009), and Electronic Records (282 FW 4, FWS 1995) policies. The I&M lead provides the appropriate name, version number, search terms (i.e., key words), and status for the protocol. Once the final approved protocol is available, the same I&M lead ensures that electronic copies of the approved protocol, formal reviews, revision logs, and signed approval signature pages are also archived in ServCat (Appendixes C and D). If the protocol is revised in accordance with the “When and How is a Survey Protocol Revised?” section of this handbook, then the I&M review lead ensures that the updated version of the survey protocol and documentation for the revision also are archived.

Regional and national I&M staff should use a similar process for reporting and archiving regional or national protocol frameworks. In these situations, staff must assign the proper scale of use to the status of the protocol framework.

## Revising a Protocol

### When and How is a Survey Protocol Revised?

Changes to any of the following should prompt you to consider revising a survey protocol: objectives, sampling design, field methods, or analytical approach. A revision to these elements of a protocol will require the appropriate level of review based on expected use of the protocol. For example, one of the most common reasons for revising a protocol is the advent of an improved technique for collecting data. These new techniques may change the [precision](#) of estimates in the survey. Consequently, the survey [power](#) may change and cause a revision of the sampling design, and ultimately, the reliability of conclusions used to inform a management decision. However, when long-term monitoring is in place, one of the factors for making the decision to revise an existing site-specific protocol is the cost of adopting the new techniques (including concurrently collecting data under former and new methods to determine compatibility with survey objectives and existing data) relative to the benefit (e.g., magnitude of improvement in [accuracy](#) or reliability of information). Another reason for revision is when aspects of a site-specific protocol are not applicable at your refuge.

Any time a protocol is revised because of new field methods or a change in sample design and analytical approach, the Refuge Biologist or other survey coordinator should consult with the appropriate I&M staff to determine how best to continue the survey. Depending on the nature and magnitude of change, and if the two procedures are not compatible, the resulting data will need to be analyzed as two, rather than one, data source. You may also want to revise a survey protocol when the survey objectives are not adequately met with the existing sample design, field methods, or analytical approach.

If the objectives, sampling design, field methods, and analytical approach of the existing, approved protocol and the revised protocol are similar, then the review process may be reduced based on the discretion of or consultation with the appropriate I&M staff (see Box 1). When the objectives, sampling design, field methods, or analytical approach of the approved survey protocol or protocol framework are substantially revised, it is likely that a more formal review will be required.

The revised version of a survey protocol or protocol framework should include a description of the reasons for the changes. Add this information as a separate paragraph to the appropriate element of the protocol narrative. Additionally, if the revision is to a site-specific protocol, include



specific details required to implement the survey at the refuge, such as maps and directions to the sampling sites and other logistical considerations. Typically you make these revisions to the Field Methods and Sample Processing section and Operations section of the protocol narrative, as well as to relevant SOPs. Assign the appropriate version identifier (see versioning instructions in the Survey Protocol Template) to the revised protocol and store it in ServCat. Complete the approval form (Appendix D), which includes a brief revision record, before requesting approval of the protocol, and include it with the archived survey protocol or protocol framework.

# Standard Operating Procedures (SOPs)

SOPs may expand on individual elements that require additional instructions, or may be organized by themes that include multiple elements. In this handbook, the SOPs are presented for each element for ease of access, but they can be organized as best suits a particular protocol.

## SOP 1. Instructions for the Introduction

The first element of a protocol should provide an Introduction with background information on the reasons for conducting a survey, and the objectives of the survey. Clear and concise objectives provide the cornerstone of a useful protocol. You cannot determine what, how, where, and when to survey without knowing the reasons for conducting a survey or the desired type of information to be gained. In most cases, background and objectives will follow from information in the refuge Inventory and Monitoring Plan (IMP).

### **Background**

Explain the need for the survey in the Background, including a description of the resource issues that will be addressed by the proposed survey. Also indicate any general conservation goals that require the type of survey guided by the protocol. Include any historical information that supports the need for the survey. Usually, you can find this information in refuge planning documents: Comprehensive Conservation Plan (CCP), Habitat Management Plan (HMP), species recovery plan, or other resource management plans.

### **Objectives**

Clearly define the objectives before beginning a survey to ensure that you get the required information. Well-written objectives define needed outcomes and help identify the design and methods for obtaining data and analyzing results. Objectives should be Specific, Measurable, Achievable, Results-oriented, and Time-sensitive (SMART). You can find tips on writing SMART objectives in the *Handbook for Identifying Refuge Resources of Concern and Management Priorities* (FWS 2010:23). Optimally, a survey conducted to support a management objective will provide feedback on how well the objectives were met and on any needed changes in management actions.

Two types of objectives need to be explicit in a survey protocol. The first type states the [management objective](#) of the refuge activity that triggers a survey. The second type establishes the [sampling objective](#) for that survey. Management and sampling objectives are described below and in more detail in Elzinga et al. (2001:247–270).

*Management objectives*—are statements detailing the resource outcomes a refuge plans to achieve. Review existing management objectives for adequate content and detail and refine when necessary (see *Writing Refuge Management Goals and Objectives: A Handbook*, FWS 2004). Detailed management objectives will be used to develop explicit sampling objectives.

For a well-written example, consider the following management objective to provide habitat for riparian-associated species at the Arapaho National Wildlife Refuge (2004 CCP, page 48):

“Restore 50–100 acres of dense (40–100 percent) willow in patches greater than 0.5 acre and 20 meters wide in the central third of the Illinois River (from the north end of the island to the confluence with Spring Creek), to connect existing willow patches by 2014. Maintain 535 acres of dense willow in patches in the upper third of the Illinois River to benefit nesting Neotropical migratory songbirds (yellow warbler and willow flycatcher) and resident moose, river otter, and beaver.”

In this case, the management objective includes a quantitative target rate of change in riparian habitat (50 to 100 acres over 10 years), with rationale and supporting science provided in an Appendix of the CCP (Arapaho National Wildlife Refuge 2004). This management objective is habitat-related, but also has wildlife population-related goals that may trigger survey needs and shape sampling objectives. For example, you could use an inventory of the attributes of riparian habitat prior to restoration to establish where restoration may best occur and the pre-restoration habitat condition. If the inventory is followed by a post-restoration survey, then together, these monitoring data could inform management if and when the riparian restoration targets were achieved. If you want to determine the effectiveness of the riparian habitat restoration in meeting the conservation goal (benefit to migratory yellow warblers and willow flycatchers, and resident moose, river otter and beaver), you will need to conduct pre- and post-restoration monitoring of focal wildlife species or related indicators (see examples in Mulder et al. 1999). Finally, if you want to know about best practices for achieving the riparian restoration, you should establish surveys associated with a more encompassing adaptive management project.

Alternatively, if little was known about the temporal change of restored riparian systems, you may want to use baseline monitoring of habitat and select wildlife indicators. This type of survey will indirectly provide information to management on the duration of restoration outcomes. You could also use baseline monitoring to determine how well the 534 acres of riparian habitat were being maintained in the upper third of the Illinois River. However, should a change be detected, this type of monitoring alone would not explain why habitat was changing.

*Sampling objectives*—provide the specifics for measuring the resource or related indicator targeted in the management objectives. You need to determine the following to develop sampling objectives (Elzinga et al. 2001):

1. what will be surveyed (resource or ecological indicator);
2. where the survey will be conducted (geographic location and type of environment);
3. the [attribute](#) actually measured or estimated (e.g., body size, cover, density);
4. the target response from management (direction of resource change);
5. the measurable state or amount of change in the attribute (quantity/status); and
6. when you expect to see a response to the management action (time frame).

When the objective of a survey is to understand the ecology of the refuge rather than to address a particular management objective, you can use conceptual models to develop sampling objectives (Fancy et al. 2009). If you use modeling techniques, describe the model types and identify the relevant model [parameters](#).

You should consider the desired results (e.g., a species distribution map, an estimated parameter like population size, a predictive model) and how they address the objectives of the survey. These objectives should lead to an understanding of why you are measuring or estimating a particular indicator.

Sampling objectives should also include the:

7. desired accuracy of estimates,
8. magnitude of change one wants to detect,
9. chance of error you are willing to accept, and
10. power to detect a change of a specified magnitude.

This information is necessary for guiding decisions about the sampling design. The power for detecting a change of specified magnitude can be estimated for different sample sizes given estimates of precision (part of item 7) and your acceptable chance of error. When conducting inventories, you typically don't need items 8-10.

The following is a sampling objective developed from the preceding management objective to restore riparian habitat at a target rate of 50 to 100 acres in 10 years. There are two corresponding sampling objectives for the attributes, patch size and amount of willow cover:

Detect with 95% confidence that 50 new acres have a minimum patch size > 0.5 acres and 66-foot width, with a 10% chance of wrongly concluding that the target patch size was not met, when in fact it was.

Detect with 95% confidence that 50 new acres have a minimum willow cover (% of patch) of 40%, with a 20% chance of wrongly concluding that the target amount was not met, when in fact it was.

In these sampling objectives, the acceptable errors for the two attributes are stated differently, with emphasis on greater rigor in making inferences about meeting the target patch size. You may want to use the stricter standard for patch size because ecologically it may be more critical in deciding the success of the management action, or because the higher standard could not be achieved for estimates of willow density given that you will likely encounter greater sampling variation for this attribute.

Before finalizing a sampling objective that is realistic, you may need further investigation and decisions on methods based on traits and performance of available measuring techniques or estimators. Is there an alternative attribute that can be measured or estimated with less effort and cost, and that has similar ecological relevance while providing the desired standard of accuracy and [resolution](#)? In the example above, could you use remotely sensed data? Deciding on an appropriate attribute to measure should follow from the management objective and will influence some of the specifics in the sampling objective. [Box 2](#) provides considerations for scrutinizing and selecting a suitable attribute.

In situations where management objectives focus on changes in wildlife populations (e.g., recovery of endangered species or removal of noxious non-native species) that may require the most reliable information for subsequent decisions, then you may want to use a protocol that requires methods that yield the most accurate estimate of absolute abundance instead of less expensive index counts that do not include measures of [detectability](#). In any event, you should clearly describe the indicators and attributes, along with rationale for selection, in this element of a protocol narrative.

## **Box 2. What attributes should be surveyed?**

An attribute is a measurable feature of the resource or resource indicator (e.g., vegetation cover, vegetation height, or number of shorebirds/hectare, bird species evenness/hectare). When choosing an attribute, consider the following questions:

1. Can the attribute be measured accurately (i.e., with low bias and high precision) given available resources?
2. Is the species, species group, habitat, or environmental indicator readily detectable?
3. What's the sampling window (time-frame) during which it can be measured?
4. Do the measurement and analytical methods require special technical capabilities?
5. What training, permits, and equipment are required?
6. Does measurement involve destructive or disruptive sampling (e.g., clipping for plant biomass, disturbance to rare species or protected communities)?

Additionally, when monitoring triggers a management action:

7. Is the attribute response to management likely to be predictable and consistent?
8. Is response time of the attribute appropriate for the management objective?

When selecting among possible attributes, look for one that can be measured accurately, will require less effort to detect or observe, has a broad time window for sampling, does not require highly complex methodology or technical expertise to measure or analyze, minimizes time and cost, and does not require destructive or disruptive sampling.



## SOP 2. Instructions for Sampling Design

A survey protocol must fully describe the sampling design. Proper sampling design supports accurate and efficient assessments of wildlife populations or habitat condition. It creates scientific credibility in surveys, makes management decisions defensible, and can save time and money. The sampling design is the foundation for extending inference and conclusions of a survey. Consulting a biometrician or technical expert can help to develop a robust sampling design. You should also document why you select a particular sampling design.

Ecological systems, by their very nature, present many obstacles to collecting accurate monitoring data. You should design the survey to avoid or accommodate known obstacles. Inferior sampling designs may lead to erroneous interpretations of results with potentially serious consequences for management decisions. For example, population estimates may be too high or low (Anderson 2001), or measured values may vary so much that no conclusions can be drawn. Consider the data analysis when designing the survey to identify desired parameters, trends, or comparisons, and the methods you will use to assess them.

### ***Sample design: inventory vs. monitoring***

Data collection methods may be similar for an inventory or monitoring project, but sample design, analysis, and inference varies greatly depending on survey objectives. Inventories are intended to evaluate the distribution and existing status of a resource over a specified spatial scale and at a particular moment or period in time. Inventories can be used to describe biotic communities or enumerate certain ecological indices (e.g., species richness, species diversity, species evenness). Generally, monitoring includes similar elements and adds repeated measurements to detect changes over time. Important considerations are selecting representative sampling units and a [sample size](#) large enough to estimate parameters with desired precision or to test for differences among sampled populations.

### ***Sampling units and sample frame***

Provide a clear description of the biological population, resource, or resource indicator that will be surveyed. Include the spatial and temporal boundaries of the resource of interest, the sampling units you will observe (e.g., m<sup>2</sup> quadrats of vegetation) and the specific attributes that you will measure and record (e.g., diameter at breast height of trees or presence/absence of a species). The spatial and temporal distribution of the all possible sampling units is called the [sample frame](#). In addition, identify the population to which you want to make an inference, the [target universe](#). Identify the relationship between sample frame and the target universe before making inferences from your survey data. In order to make inference to the target universe, all members of the target universe must have a non-zero probability of being selected as a sample. You should select sampling units in a way that allows the survey results to be representative of the target universe (i.e., random, stratified random), and you should describe when these differ. Determining how representative your sample is may require evaluating the composition of your sample at multiple scales relative to the target universe. For additional information on these concepts, see Morrison et al (2008).

### ***Sample selection and size***

Sample selection is a critical aspect of inventory and monitoring design because it influences the scope and quality of survey conclusions. The survey protocol should define the procedure for selecting sampling units from the sample frame. The observations or measurements from the selected units constitute the sample.



There are a number of designs for selecting sampling units. More conventional designs include simple random, stratified-random, systematic, cluster, and opportunistic sampling. There are more recent spatially balanced design that can prove efficient for natural resource sampling in some environments (Stevens and Olson 2003, 2004). There are trade-offs among designs in logistical ease, cost, reduction of [uncertainty](#) and complexity of data analysis. For example, opportunistic sampling requires less effort, but may have limited inference. Conversely, a strictly randomized sample selection has much greater inference, but is often much more logistically complex and can result in undersampling of rare communities or species. For additional information and examples of conventional sampling designs, see Environmental Protection Agency (2002). Use of a Geographic Information System (GIS) can simplify and facilitate sample selection under different designs.

This section of the protocol should also define the required size of the sample and justify why this level of effort will meet the sampling and management objectives. Justification should be based on a power analysis that demonstrates the minimum expected sampling effort that will achieve the sampling objectives appropriate to the management issue, while limiting the chance of making incorrect conclusions (e.g., [Type I errors](#) or [Type II errors](#)). If the management objectives focus on estimates of change or trends, then the sampling effort is impacted by the precision required from each survey, the expected temporal variation in true attribute values, and the magnitude of the change or trend that you want to detect. Base your sampling justification on relevant literature or pilot studies.



*Counting Albatross Nests - Midway Atoll*

### ***Survey timing***

Describe the period during which the survey should occur, including specific timing restrictions or durations and their underlying reasons. Timing stipulations may be a function of survey objectives and biological traits associated with seasonal phenology. Changes in survey timing relative to the phenomenon of interest can confound estimates of long-term trends. For example, the detectability of many species from fixed-wing aircraft is highly dependent on the amount of leaf cover and snow conditions. Similarly, bird surveys that rely on detecting calls depend greatly on the timing of breeding activities, both seasonally and diurnally. As such, timing may not be readily predicted or described by a calendar, but may need to be described in more appropriate phenological terms (e.g., at degree days x, after first snow). When this is necessary, you should provide approximate timing for budgeting and permitting purposes.

Once you've selected a sample and determined the timing, you should produce a map showing primary and any alternative locations that will be visited to collect data and a visitation schedule. If the sampling design is so complex (e.g., panel designs) that sample selection and visitation procedures are explained in an SOP, then you can include the resulting map and schedule in that SOP. Otherwise, you should display a map of sampling locations and sampling schedule in the narrative discussion of sampling design. Summarizing the numbers of sample units by space and time in a table or chart also provides a useful overview of the sampling design.

To mark sampling locations, you should use an Global Positioning System (locations to within 3 m), even when permanent markers have been established. Use a coordinate system compatible with use of a GIS when documenting a sampling location. Don't use the cadastral (Section-Township-Range) system as it is inadequate for these purposes.

### ***Sources of error***

Most surveys have assumptions regarding [bias](#) of the estimator. Describe potential sources of measurement error, such as imperfect detection rates, animal movement, and lack of independence among measurements (Williams et al. 2002). Describe steps taken for assessing, quantifying, or removing sources of error. Describe which variables cannot be controlled, and explain the specific effects these sources of error could have on the results.

# SOP 3. Instructions for Field Methods and Sample Processing

A survey protocol should provide detailed descriptions of methods for data collection, handling, and post-collection processing. This includes pre-survey logistic checklists, descriptions for how to establish new (and relocate existing) sampling units, methods for field and laboratory data collection, as well as processing and disposition of samples, and end-of-season procedures.

Many of these methodological details can be presented in separate SOPs, after referencing them in the protocol narrative. Regardless of where you put this information, it should include adequate detail to correctly repeat required procedures. Below is a list of field methods and sample processing instructions to include in a protocol.

## ***Pre-survey logistics and preparation***

Provide a list of field and laboratory equipment/supplies.

1. Include item name, order number, source and cost.
2. When using specialized or electronic devices for measuring and collecting data, document measurement accuracy and calibration procedures of the equipment.
3. This information is useful for time-sensitive monitoring because it helps ensure that required supplies and equipment are available when it's time to conduct field sampling.

Develop and provide training materials (see SOP 6. Instructions for Personnel Requirements and Training).

Develop and include staff work schedules during the field season.

Describe the arrangements needed to reserve housing and suitable vehicles.

Describe safety precautions.

1. Include techniques for prevention of potential injury from equipment operation, animal handling, weather, terrain, and exposure to plant- or animal-borne irritants and diseases.
2. Reference relevant Service safety policies for specific requirements.
3. Explain emergency communication and response procedures.

Identify required compliance or authorization documentation.

1. Secure permission from private land owners, explaining survey objectives.
2. Address applicable laws and policies, including Endangered Species Act (e.g., Section 7 and 10), National Historic Preservation Act (especially section 106), Animal Welfare Act (see [Box 3](#)).
3. Obtain appropriate wildlife permits (State and Federal).
4. Complete volunteer services agreements (150 FW 1, FWS 2003) when necessary.
5. Make compatibility determinations and issue special use permits.

### **Box 3. How do surveys maintain proper animal welfare standards?**

Some inventory and monitoring projects may require capture, handling, and marking individual vertebrates. Others may require taking whole-specimens or collecting voucher specimens. The techniques and methods of these types of surveys should comply with the Animal Welfare Act (7 U.S.C. 2131 et seq.), which requires a review of the relevant activities procedures by an Institutional Animal Care and Use Committee (IACUC) and adherence to other standards (APHIS 1995, 2007; OLAW 2002a, b). Foremost, these other standards include the Public Health Service Policy on Human Care and Use of Laboratory Animals the National Research Council Guide for the Care and Use of Laboratory Animals (NRC 2011) and taxa-specific guidance on care and use of free-ranging wild vertebrates developed by professional societies as requested by the National Science Foundation (Sikes et al. 2012). Protocols for these types of surveys should provide adequate detail on procedures that involve vertebrate care and use. When reviewed and followed, protocols with these standards will meet the intent of the Animal Welfare Act. The following references on specific animal care and use guidance for different groups of vertebrates should be used in developing survey protocols:

<u>Vertebrate Group</u>	<u>Reference</u>
Birds	Fair et al. 2010
Mammals	Sikes et al. 2011
Amphibians and Reptiles	Herpetological Animal Care and Use Committee 2004
Fishes	Nickum et al. 2004

#### ***Establishment of sampling units***

Describe how sampling units will be located.

1. GIS-compatible location coordinates.
2. Required maps, aerial photographs, plot diagrams, and compass directions.
3. Navigation to sampling units (Global Positioning System use and travel instructions).

Describe the marking and layout of sampling units (both permanent and temporary)

#### ***Data collection procedures (field and/or laboratory)***

Provide step-by-step procedures to detail all aspects of field and laboratory data collection.

1. Observational techniques.
2. Measurement procedures.
3. Calibration and quality control for measuring devices.
4. Within- and among-year survey timing.
5. Capture and marking techniques.
6. Data recording and handling.

### ***Processing of collected material***

Describe the proper handling, preparation, storage, and shipping procedures.

1. Samples requiring laboratory analyses (e.g., soil, water, plant/animal tissues).
2. Disposition of voucher or tissue specimens (e.g., plant/animal specimens, genetic materials, blood/culture samples).

Identify the names and contact information for facilities conducting laboratory analyses or collections used to house voucher specimens.

### ***End-of-season procedures***

Describe procedures for cleaning, testing, and storing data collections and sampling equipment.

1. Archive non-digital data (e.g., paper forms, notebooks, field maps).
2. Download and clear digital data from processors and photographs from cameras).

## SOP 4. Instructions for Data Management and Data Analysis

A protocol should describe the data management system (DMS), including both the field component (e.g., how the data are recorded) and the office components (e.g., how the data are stored and archived for permanent documentation). Reference the appropriate data standards for recording and entering data (FWS 2012b) and consult with a I&M Data Manager for detailed guidance on data management. An example of core standards for data management can be found in NPS (2008). You may want to summarize this information for those that will enter and check data and include it in the site-specific protocol. These instructions may include the software available for use and examples of completed forms.

You can store data in many formats, but you should always include a universal flat file that is not platform or database-specific, such as text or comma-delimited (.csv) files. Templates for these files may prove useful in an SOP on data management or as supplemental materials.

### ***Data entry, verification, and editing***

Describe the process for initial data entry into a DMS and include the [data dictionary](#) for the DMS. Provide a schedule for post-collection entry of data when paper forms are used, and for review and error-checking. Describe or cite the quality assurance and error-checking procedures, such as double entry or by using a second observer to compare completed field forms with the DMS. Time and costs associated with these tasks should be accounted for in the budget (see SOP 7. Instructions for Operational Requirements) to ensure that survey results can be provided in a timely manner.

### ***Metadata***

Metadata describe the data files, data fields, and the nature of attribute values, including the who, what, where, and when of the collected data. Provide a description of how you will record and store metadata. Documentation of geospatial and biological metadata should adhere to standards recommended for the Service (Federal Geographic Data Committee 1999).

When monitoring is part of an adaptive management project, it is necessary that you maintain a project record. A project record is a set of documents that records project-related activities such as meetings, survey progress, progress reports, decisions, and changes in staff. All revisions should be annotated with the date of the respective action. This can be a brief summary that is stored with the project documents. A project record will include details and decisions made throughout the project, which can be vital to analysis and interpretation of the monitoring results. Because the main goal for adaptive management is to determine if a particular course of action is working as expected, poor documentation undermines the project's purpose.

### ***Data security and archiving***

Indicate that reports and small data sets should be stored in ServCat and linked to the protocol that guided the survey. Community data sets housed by a non-Service party may still be described in ServCat with a digital link to that data set. For locally managed and stored data, provide the schedule and location (device and pathway) for regularly backing up files containing survey data, where one copy is kept at a separate location in case of catastrophic events such as fire, flood, tornado, or hurricane. If data are originally recorded on paper forms and in staff record field notes, then describe how to copy and archive this information. Also, describe how



different versions and updates of the data will be identified. Lastly, describe procedures to archive data and define the location of the archived data (see 701 FW 2: section 2.13G).

### ***Analysis methods***

Describe the proposed analytical methods as explicitly as possible in the protocol. Include the analyses needed to assess whether the objectives of the survey are achieved. In cases where post-treatment monitoring is conducted, describe how you will determine if a target value was reached. Include how your analysis will incorporate measures of uncertainty (e.g., detectability, precision). When developing predictive models for informing management, your description should include procedures that evaluate the accuracy of individual model coefficients and estimators, along with information about model performance (Burnham and Anderson 2002).

Specify the steps or reference used for calculating any [summary statistics](#) and estimates of uncertainty. Helpful fundamental guides for statistical analyses of biological inventory and monitoring data include Nur et al. (1999), Elzinga et al. (2001), and Williams et al. (2002). If these estimates are extracted from a database, describe that process and the algorithms or commands employed.

When you use modeling techniques, describe the model types with appropriate citations. Identify the model parameters and how they are derived. Describe underlying assumptions of the analytical methods (e.g., normality, independent observations, equal probability of being sampled across space and time, equal variances, linearity, model selection), the methods for assessing assumptions, and potential consequences of violating assumptions.

### ***Software***

Identify software that you will use for analysis and data display (e.g., Excel, R, SAS, OpenBUGS, MARK). Specify what procedures you will employ in the software (e.g., SAS = proc GLIMMIX, R = glmm, MARK = robust model) unless the procedures are manually programmed (e.g., C++, FORTRAN). When manually programmed, you should provide the code for frequently anticipated routines, like annual estimation of key parameters, in Supplemental Materials. This provides institutional memory of procedures used to produce results. Information produced after a protocol is approved can be added to an approved protocol as a revision.

## SOP 5. Instructions for Survey Reports

A survey is not complete until the results have been documented in one or more reports, archived for future reference in ServCat, and disseminated to interested parties (see Box 3). Regular and timely dissemination of survey results are essential for making informed management decisions. A protocol should clearly identify the information that needs to be conveyed in periodic and final reports of survey results. Periodic reports for each survey also contribute to a refuge progress report on all I&M activities.

There are two types of reports that should be outlined in the survey protocol: progress reports and a final report. Progress reports summarizing the survey completed with general findings are typically brief. Final reports provide conclusions based on more comprehensive data analyses, and are the main focus of reporting described in the survey protocol. Final or long-term survey results should be published, whenever possible, in scientific journals, technical papers, symposium proceedings, or the U.S. Fish and Wildlife Service technical publication series.

A primary goal for conducting surveys is learning, and this goal should be reflected in the survey reports. When discussing survey report requirements, a survey protocol can express the types of media or report formats for expected audiences. This type of guidance can improve the likelihood that survey results will be applied. For this reason, when recommending a survey report, the protocol should also indicate the intended format and audience of that report.

A survey protocol should describe the expected schedule and appropriate distribution (when and to whom) of survey reports. [Box 4](#) presents key information that you should put in a survey report. In addition to guidance on report scheduling, distribution, and content, describe any special review requirements and where the report will be archived. For example, reports that will include influential scientific information must undergo proper, usually external, review to comply with the Information Quality Act (FWS Information Quality Guidelines 2012a).

### **Report content recommendations**

*Objectives and Methods*—All survey reports should include information about objectives and methods to communicate the reasons and procedures for conducting a survey. Because the approved survey protocol includes this information, it's sufficient for most reports to just include a brief statement of the survey objectives and cite the guiding protocol. If methods differed from the survey protocol, document analytical methods, assumptions, or decisions that are not included in the protocol. This also includes identifying new statistical software or versions used for data management and analyses that differ from the protocol. If custom programming code is required to conduct the analysis, include documentation of the programming code used or refer to appropriate supplemental materials in a protocol. If you use projection models to produce results, describe the key assumptions that define each model.

*Summary of Results*—Identify the data summaries that are relevant to convey the purpose and findings of the survey. Summarize data about the attributes that you identified in the objectives section of the protocol, and describe other results (tables or graphs) that you anticipate including in the report.

*Important Findings*—Report the implications of the survey results and provide recommendations when appropriate. Explain how the survey objectives were met or if they were not, discuss the reasons why. For Adaptive Management projects, you may need to provide substantial information for applying your results, including decisions on model structure and parameters.

#### Box 4. How are survey results reported?

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You can use a variety of formats for survey reports to meet refuge needs. In any format, the report should succinctly address survey completion or progress toward achieving survey objectives. When the survey employs monitoring to inform management, then the report should compare survey results to pre-defined values that may trigger specific management actions or model refinement. Reports that summarize survey results typically include:

1. **Title.** Include these three items:
  - a. Name of the survey (should match PRIMR or the IMP);
  - b. Survey ID (from PRIMR or the IMP);
  - c. Time period that the survey was conducted.
2. **Authors.** Identify names, affiliations, and contact information.
3. **Date prepared.** Provide the date of the report.
4. **Objectives.** Include the management and sampling objectives identified in the survey protocol.
5. **Methods.** Provide a succinct description of methods from the survey protocol and the data analysis.
6. **Results.** Describe the number and types of samples collected and present data summaries. Where applicable, update existing tables or figures with new data.
7. **Important findings.** Interpret the results of the survey with respect to the management objectives or decisions that must be made. Discuss reliability of the results and provide conclusions and any recommendations.
8. **Problems encountered.** Describe any difficulties with the data collection or analysis, including departures from the methods in the survey protocol.

#### ***Reporting schedule***

Describe in the survey protocol the type and frequency of survey reports that will be produced. Identify their expected due dates, including, if possible, a date for the final report. Reporting frequency will vary between inventory and monitoring efforts. For inventories that do not have an extensive temporal component, a single final report may be sufficient. Larger-scale or more complex inventories may warrant testing and the recommendations on using the protocol should be reported. Conversely, monitoring efforts that are designed to evaluate temporal change and variation in the distribution or status of a resource will likely entail multiple sampling sessions, and therefore, periodic (e.g., annual) reports may be required. The frequency of reporting that you recommend should reflect the responsiveness of outcomes to management or environmental factors and the time frame for making decisions. The protocol may call for plots of attribute quantities and, when appropriate, statistical comparisons with an emphasis on ensuring that you're communicating how the objectives are being met.

### ***Report distribution***

In the survey protocol, identify who should receive interim and final reports. Describe the form and distribution of the reports. Examples include Refuge Report Series, annual progress reports to funding source, final report from a sponsored institution, or publication in peer-reviewed journals. This information helps to inform the Refuge Biologist or other survey coordinator, and other authors so they can plan survey reports. Describe where the survey reports will be archived. This is particularly important for publications not stored in ServCat, and should include a link to those materials.

## SOP 6. Instructions for Personnel Requirements and Training

Quality and reliability of survey results require proper collection, management, analysis, and reporting of data. Careful selection of personnel for these activities, coupled with quality training, help ensure that data are properly collected, recorded, and processed. You should address the following in this section of a survey protocol: roles and responsibilities of the personnel you need to conduct the survey; their qualifications; and the types of training, authorizations, and safety measures that will be required to successfully conduct the survey. This section will be brief in simple, short-term surveys, like an inventory conducted by one person, and longer for longer-term, more complex surveys with multiple participants and tasks.

### ***Roles and responsibilities***

Describe the staff and partners needed to conduct the survey in enough detail to allow realistic estimates of required personnel and their time (e.g., full time equivalents [FTE] of staff). Describe their responsibilities for planning and implementing a survey, which in addition to data collection, includes managing and analyzing data, and ultimately reporting results. The Refuge Biologist or other survey coordinator is responsible for ensuring that personnel conducting a survey have sufficient skills to perform assigned tasks.

### ***Qualifications***

Describe the qualifications necessary for personnel to implement and complete a survey. This information helps in estimating costs associated with the survey and in identifying special needs that could limit any phase of a survey. Indicate if specialized training is necessary.

### ***Training***

Data quality is also greatly influenced by the training given to data collectors. Sufficient training, testing, and follow-up communication with data collectors are critical to meet the standards of the site-specific protocol and produce defensible results. Interpretation of written instructions vary among personnel. The more staff involved in collecting data, the greater the possibility of variation in the way a protocol may be interpreted and in the way data will be measured and recorded.

The type of training and certification required will vary according to the tasks conducted during a survey. For example, in biological inventories, proper species identification influences the quality of the data collected. Documentation of qualifications can be useful when survey results are called into question (e.g., for endangered species). When you plan long-term monitoring over large scales, documentation of training regimes and materials helps provide consistency and reduce observer variability caused by different interpretation or use of techniques.

A survey protocol should describe the training required for refuge staff and authorized agents to collect and enter data for a survey. Also, describe any training required for analyzing and reporting data for the survey. Include a list of recommended manuals, references, and protocol materials that staff may need to understand to complete their survey tasks. Finally, describe the feedback mechanisms (e.g., testing, certifications, follow-up field visits) that you will use to verify proper data collection and entry procedures. All staff tasked with conducting surveys should know what constitutes scientific integrity and scholarly conduct (212 FW 7.7).

Many wildlife surveys require safety awareness training. Identify who is responsible for safety training in conducting the survey. Describe the training elements for the types of safety issues, precautions, and protective measures survey staff should know and the communication and emergency response procedures (e.g., radio frequencies used or operation of satellite phone in remote areas and wilderness first-aid). If specialized safety equipment is required (e.g., use of HEPA-filtered masks when capturing rodents), include proper training on the use of the equipment as a required element in the protocol.

For some surveys the protocol may need to cover specialized expertise or procedures. For example, aquatic surveys require demonstrated ability and certification for operating motorboats or diving equipment. Other examples include training and certification in use of firearms, tree climbing, use of all-terrain vehicles and proper animal care and use. Similarly, training and even an SOP may be needed on how to avoid or minimize disturbance to sample units and for proper animal care and use (see Box 3). This may particularly include procedures for preventing transfer of invasive organisms or pathogens.



*Marking Horseshoe Crab*



## SOP 7. Instructions for Operational Requirements

For each survey, provide an estimate of the budget, staff time, schedule, and other operational details required to complete all aspects of the survey. Details and tools for developing this information are provided in the following sections. These estimates should provide more realistic values than those posted in IMPs because they include knowledge of sampling requirements and allow for time and cost of data management, analysis, and reporting. Cost and time estimates based on survey protocol guidelines should be used to update data describing that survey in PRIMR. These refined costs and time estimates will also aid annual refuge planning decisions about conducting or continuing a survey.

### ***Budget***

Provide a budget that summarizes the first-year, annual, and total costs (e.g., including periodic costs) of implementing the protocol. All costs should be reported in U.S. Dollars and include an appropriate inflation adjustment for subsequent years. First, provide an estimated 1-year budget for the first year after the survey is approved and implemented. This budget should detail all start-up costs for the survey. Use the budget categories from administrative budget reporting (e.g., personnel, cooperative agreements, operations/equipment; see [Box 5](#)). Cost estimates can be rounded to the nearest \$1,000. Second, provide an estimated budget for each subsequent survey after the initial year (i.e., years 2 through completion or the end of the current IMP [e.g., year 15]) and any periodic costs that will be necessary (e.g., replacement of equipment). Key categories and considerations for reporting estimated start-up and annual costs are in Box 5. Ensure both of these budgets demonstrate that you have allocated adequate capacity to survey activities including developing a sampling design, training, data management, data analysis, and reporting activities (in general, 30% of funds will be needed for data management, analysis, and reporting). Finally, provide the total estimated budget for the expected lifespan of the protocol, including any periodic costs (e.g., replacement of key equipment based on the expected lifespan).

### ***Staff time***

Provide an estimate of the staff time required to complete all aspects of the survey. Include refuge staff, partners, contractors (e.g., technical experts), and volunteers. All estimates of staff time should be reported in FTEs where 1 FTE = 2080 hours for each work year. This is a baseline standard that allows comparison among surveys. If more detailed information is desired for other planning efforts, then corrections (e.g., deducting hours for holidays that are not worked) can be applied and reported elsewhere. Provide a summary of partnerships with other agencies, organizations, and individuals that are part of the survey and a description of their contribution. Also, provide a list of relevant cooperative agreements and other partnership agreements, if applicable. Key categories and considerations for reporting staff time are in Box 5.

### ***Schedule***

Summarize the frequency of activity for the various components of the protocol (e.g., during each month of the year). Identify the target completion date. Also, identify other tasks and additional time required to complete each task before a component of the survey (e.g., sampling design, testing) will be implemented. Include a schedule for all portions of the survey, including training, field work, data management, data analysis, reporting, and administrative activities (e.g., coordination with partners, contracting) required to implement this protocol. For field work, be sure to identify time-sensitive sampling periods (e.g., for molting periods, plant phenology, freeze-up, or periods with prohibitive conditions) that will influence staff schedules. If an activity occurs less frequently than annually, describe the frequency and detail which activities occur in



each year. Provide a list of deliverables with due dates, including the schedule for review of results and reports.

### **Coordination**

Some I&M activities require coordination with other refuge or agency operations. For example, monitoring of plant or animal responses after habitat manipulation requires coordination with staff or contractors in charge of the manipulations. You may need to integrate survey tasks with other refuge operations such as visitor services, law enforcement, and maintenance. Monitoring of radio-marked individuals may require sharing radio frequencies and schedules with staff from other agencies. Describe relevant operations that will require coordination to complete the survey objectives. If the survey entails monitoring as part of an adaptive management project, cite the project design or record document. Identify any constraints that you may ask of other operations at the refuge, such as sharing field equipment (e.g., vehicles, instruments) or critical facility use (e.g., field camp, laboratory space) for analysis. Indicate the state and federal agencies that must be contacted to secure permits and the related procurement time and cost for each applicable survey.

### **Box 5. How are budget and staff time estimated?**

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Estimates of budget and staff time will help a refuge estimate the full cost of implementing the survey. To help with planning the budget and staff time needed to conduct a survey, consider the following categories for start-up and annual costs.

- 1) **Start-up costs:**  
Report the costs of staff, cooperative agreements, contracts, equipment, supplies, travel, and any other costs (e.g., permitting fees, training). Report a total cost for the first year of implementing the survey.
- 2) **Annual costs:**  
Report the costs of staff, contracts, equipment, supplies, travel, and any other costs (e.g., permitting fees, training). Report a total cost for annually implementing the survey.
- 3) **Staff time:**  
Describe the positions of people conducting any portion of the survey, including design, data collection, data management, analysis, or reporting. Include position title, affiliation, duty station, description of role in the survey, and the staff time (FTE) that position will spend on the survey.

## SOP 8. Instructions for References

Survey protocol frameworks and site-specific survey protocols should be developed or revised following a thorough review of the best available scientific information. Information that justifies or demonstrates the performance of procedures recommended in the protocol are particularly valuable and must be properly abbreviated within the text and fully cited in a references section, including active URLs when appropriate. These references identify the source of information you used and allow the reader to find and evaluate the quality and applicability of the survey methods. Appropriate use and documentation of scientific references helps I&M comply with the Information Quality Act (FWS Information Quality Guidelines 2012a) and fosters credibility of the surveys and resulting data.

A survey protocol should acknowledge a source any time you obtain a fact or idea from that source. Sources that require citation include peer-reviewed books and journal articles, but also non-peer reviewed references, technical reviews, other protocols, Web sites, policies, personal communications, unpublished data, and computer software. You should also acknowledge the sources of figures, illustrations, and graphical material, images, and data sheets when taken from other sources. If you use the [I&M template](#) for reporting survey protocols, it will facilitate formatting for citations within the text and references section and should follow the style requirements outlined in the *Journal of Fish and Wildlife Management* online guide for authors (<http://www.fws.gov/science/guideforauthors.html>). Verbatim presentation of methods or figures from published journals may be copyright protected and require special permission for reproducing in a survey protocol.



*Counting Birds*

# APPENDIX A. Glossary

Hyperlinked terms in the text and bolded terms in this glossary are defined below. Many of the definitions are based on those provided in the glossary of the National Conservation Training Center course “Designing a Biological Monitoring Program: Concepts and Examples.” Citations for other sources are provided with the definition.

**Accuracy.** Measures **precision** and **bias** of estimators. A sample-based estimator is considered accurate when multiple sampling trials give a very similar answer that on average is the same as the true value for the parameter of interest (Williams et al. 2002).

**Adaptive management.** A structured process that promotes flexible, informed decisions that allow us to make adjustments as we better understand outcomes from management actions and other events.. Careful **monitoring** of these outcomes both advances scientific understanding and helps adjust policies or operations as part of an iterative learning process (see *Monitoring to inform management* below; Williams and Brown 2012).

**Attribute.** A feature or process of the environment that can be measured or estimated and that provides insights into the state of a resource or related ecological **indicator** (paraphrased from Elzinga et al. 2001:6 and14).

**Bias.** The difference between the expected value of an estimator and the parameter it is meant to estimate. Biased statistics either overestimate or underestimate the true value.

**Data dictionary.** Centralized repository of information about data such as meaning, relationships to other data, origin, usage, and format (IBM 1993).

**Detectability.** The conditional probability that an individual from a population will be observed or captured on a sampling unit, given that the species is present (Vesely et al. 2006).

**Indicator.** Indirect measure of a biotic or abiotic resource or process targeted in a survey (paraphrased from Elzinga et al. 2001:6, 14).

**Influential scientific information.** To be considered influential, scientific information must be based on objective and quantifiable data and constitute a principal basis for substantive positions adopted by FWS. Information is influential if the same decision would be difficult to arrive at if that information was absent. Refer to U.S. Fish and Wildlife Service Information Quality Guidelines and Peer Review (revised June 2012), Part III-10.

**Initial survey instructions.** Notes or other materials describing survey objectives or some of the procedures used to conduct a Refuge System survey. The term used to describe the initial phase of survey protocol development in Service policy (701 FW 2).

**Inventory.** A survey that estimates the presence, abundance, or distribution of species, habitats, ecological communities, or abiotic features at a particular time.

**Inventory and Monitoring Plan.** A plan required by Service policy (701 FW 2) documenting the surveys that a refuge selects to implement.

**Metadata.** Description of the content, quality, history, condition, and other characteristics of recorded information. Federal agencies must create metadata that meets specific standards for newly collected or produced geospatial and biological data (see Executive Order 12906 as amended by Executive Order 13286, Federal Geographic Data Committee 2000).

**Monitoring.** A survey repeated through time to document changes in select attributes of wildlife, plants, habitats, ecological communities, or abiotic resources (701 FW 2.6). Two types of monitoring referred to in this handbook are:

(1) **Baseline Monitoring.** Monitoring that is not tied to specific predictions of how a natural resource will respond to management or environmental stressors, but instead is designed to document change over time of a natural resource. Also referred to as surveillance monitoring, examples include monitoring climatic parameters, species population trends over time, disease incidence, contaminants, and wilderness character.

(2) **Monitoring to Inform Management.** Monitoring to assess whether a natural resource is approaching or exceeding a defined threshold or if a resource is responding to a management action or system stressor in a specified manner. This type of monitoring involves defining the threshold values or expected response, then surveying to measure the response or a closely related indicator. Comparing monitoring results with these expected values may indicate the need for initiating, intensifying, or altering management actions. In the I&M policy and this handbook, it generally means monitoring in an **adaptive management** context to improve management or evaluate progress toward achieving management objectives. Also referred to as targeted monitoring.

**Objective, management.** A concise statement of desired outcomes that specifies what we want to achieve, how much we want to achieve, when and where we want to achieve it, and who is responsible for achieving it.

**Objective, sampling.** Specifies target levels of **accuracy** required to reliably interpret the data collected in a survey. These targets determine the level of **rigor** needed to meet the objectives.

**Parameter.** A summary value for a variable measured on the **sampling units** in the **sample frame**. Examples include the population mean and variance.

**Power (statistical).** The probability of detecting an effect given that there is an effect of specified magnitude. Power calculations require specifying sample size, variability in the data, the specific statistical test, the alpha level, as well as the magnitude of the assumed true effect.

**Precision.** Variability of measurements within or among samples. The standard error and the coefficient of variation often are used to quantify precision of a **parameter**. Precision contrasts with **bias**, which focuses on how the average sample estimate differs from the true value.

**Protocol.** Detailed instructions for conducting a survey. This includes information on sampling procedures, data collection, management and analysis, and reporting of results. In this handbook the term protocol refers to either a **survey protocol framework** or a **site-specific survey protocol** (701 FW 2.6).

(1) **Survey Protocol framework.** A survey protocol that was written for application at many locations, but lacks the site-specific information necessary to implement the protocol at an individual refuge.

(2) **Site-specific survey protocol**. A complete set of instructions used to conduct a survey at a specific refuge. We typically develop these by adding site-specific instructions to a generalized protocol framework or by modifying a site-specific protocol that was developed for a similar survey at another refuge.

**PRIMR**. A database for Planning and Review of Inventory and Monitoring at Refuges (PRIMR). This database describes and archives the surveys conducted on the refuges, and can be a tool to generate summaries for an Inventory and Monitoring Plan.

**Refuge**. Any unit of the National Wildlife Refuge System, including refuges, wetland management districts, and associated waterfowl production areas.

**Reliability**. Confidence in the information for making decisions. Reliability is determined by several factors including precision of estimates, scientific rigor of the survey and how data are collected.

**Resolution**. The ability to distinguish different objects or elements from a background. Clarity or graininess of an observation (paraphrased from Forman 1995).

**Rigor**. The standard of quality in the effort invested to obtain results. Survey rigor is derived from the level of effort, scientific and technical expertise, and intensity devoted to planning and gathering data.

**Sample size**. The number of units within the **sample frame** that are selected for sampling.

**Sample frame**. The collection of all possible **sampling units** from which the sample is selected; used to estimate the chance of selecting a sample unit.

**Sampling units**. The units that are selected for collecting data in survey; these units may include individual organisms, quadrats, transects or points on a map.

**ServCat**. The U.S. Fish and Wildlife Service document catalog is an online repository designed to centralize and preserve Service information. This includes reports, annual narratives, management plans, geospatial data, Inventory and Monitoring Plans and survey protocols.

**Standard Operating Procedure (SOP)**. A written document or instruction detailing all relevant steps and activities of a process or procedure (paraphrased from EPA 2007).

**Summary Statistic**. A summary of measurements from a sample that estimates a **parameter**.

**Survey**. A specific data-collection effort to complete an **inventory** or conduct **monitoring** of biotic or abiotic resources (701 FW 2).

**Survey Coordinator**. A Service employee, usually the Refuge Biologist, who oversees the implementation of one or more surveys selected in an IMP. This includes selection of survey protocols that adhere to standards of scientific excellence. The survey coordinator also ensures that survey data are managed, analyzed and reported, and results are archived in ServCat. When surveys involve implementation by cooperators or partners, the survey coordinator ensures that the I&M policy requirements for surveys are met. (701 FW 2).

**Target Universe**. The population about which you want to make an inference.

**Type I, Type II errors.** Type I errors are ‘false positives’ that occur when you wrongly reject a hypothesis of no effect. Type II errors are ‘false negatives’ that occur when you wrongly fail to reject a hypothesis of no effect.

**Uncertainty.** The extent to which we cannot reliably predict the outcome or result of an action or event, or prove that something is true. In a monitoring context, it generally refers to the **accuracy** of conclusions drawn from survey data or models, or the correctness of our predictions as to how a species or habitat will respond to a management action. Sources of uncertainty about management effectiveness include ecological (structural) uncertainty, environmental variation, partial controllability, and partial observability (taken from concepts in Nichols et al. 2011).

**I&M Zone Biologist.** A Refuge System staff member assigned to conduct I&M duties for a portion of refuges within a Region. This person (1) assists refuge staff to prepare IMPs, (2) participates in protocol assignment and development, and amending IMPs as new protocols are adopted, (3) assists Refuge System staff with managing and analyzing data and reporting survey results, and (4) provides scientific support to refuges within their Regions (701 FW 2).



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*Installing SET Benchmark - Pinckney Island*



# APPENDIX C.

## I&M Protocol Review Documentation Form

<b>Protocol Title:</b>  <b>Version<sup>1</sup>:</b> <b>Date of First Complete Draft:</b> <b>Date of Approval:</b>																								
<b>Refuge Name:</b>			<b>Authors and Affiliations</b>																					
<sup>1</sup> See <a href="#">Survey Protocol Template</a> instructions on assigning versions.																								
<b>Protocol Type (Select One): A) New Survey Protocol Framework, B) Revised Survey Protocol Framework, C) New Site-specific Survey Protocol, D) Revised Site-specific Survey Protocol</b>																								
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 15%;">Version</th> <th style="width: 15%;">Date</th> <th style="width: 15%;">Author</th> <th style="width: 25%;">Change Made</th> <th style="width: 30%;">Reason for Change</th> </tr> </thead> <tbody> <tr><td> </td><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td><td> </td></tr> </tbody> </table>					Version	Date	Author	Change Made	Reason for Change															
Version	Date	Author	Change Made	Reason for Change																				
<b>Internal review(s):</b> List reviewer comments and describe how they were addressed or why they were not along with each reviewer's name, date review was completed or received, organization, and contact information. If no internal review is used, please briefly describe exemption. Attach separate sheets as necessary.																								
<b>External review(s):</b> List reviewer comments and describe how they were addressed or why they were not along with each reviewer's name, date review was completed or received, organization, and contact information. If no external review is used, please briefly describe exemption. Attach separate sheets as necessary.																								



# APPENDIX D.

## I&M Protocol Approval Form

Protocol Title:				
Version <sup>1</sup> :				
Refuge Name:			Authors and Affiliations	
<b>Approvals</b>				
<b>Action</b>	<b>Signature/Name</b>			<b>Date</b>
Survey Coordinator <sup>2</sup> Submitted by:				
I&M Zone Biologist <sup>3</sup> or equivalent Approval:				
Regional I&M <sup>4</sup> Approval:				
National I&M <sup>5</sup> Approval:				
<b>Version</b>	<b>Date</b>	<b>Author</b>	<b>Change Made</b>	<b>Reason for Change</b>

<sup>1</sup> Version number with approval signature at the appropriate level of protocol review.  
<sup>2</sup> Signature of designated refuge representative for protocols developed and used only at a particular refuge.  
<sup>3</sup> Signature signifies approval of site-specific protocols.  
<sup>4</sup> Signature by Regional I&M Coordinator signifies approval of protocols used at multiple refuges within a Region.  
<sup>5</sup> Signature by National I&M Coordinator signifies approval of protocols used at multiple refuges from two or more Regions.