

Webcast #2

“Demystifying CORE PLUS”

Synopsis: Webcast #2 is designed to introduce the Department’s integrated conflict management system, CORE PLUS, to the Service managers, supervisors and employees. By understand the CORE PLUS program and its available services, FWS personnel will be able to use the program as a system to resolve workplace conflict and improve communication. By participating in CORE PLUS as a communication strategy, managers and supervisors are able to concentrate on the Service’s mission and focus resources on serving customers rather than litigation costs. The program’s goal is to preserve the human side of the Service by providing the people with the means of constructively resolving conflict at the lowest level before it becomes a serious issue. This webcast explains the CORE PLUS program and how it may be of service to you.

Webcast #2: To view this webcast go to: <https://inside.fws.gov/go/post/R1-Diversity-and-Civil-Rights> Click on the “Webcasts & Training” link and then select webcast #2. The presentation will open and immediately begin. To advance through the webcast from screen to screen, click on the directional icon in the Powerpoint toolbar located at the bottom of each screen.

Quiz: To receive one hour of EEO-related credit, managers and supervisors must complete the ten question (true/false) quiz with a minimum score of 70%. The last page of the quiz contains your test results. In order to receive one hour of credit for completing this webcast, your results page must be faxed to DCR at 503-231-2322 or sent electronically via emailed to: FW1_DCR@fws.gov. Note: Quiz runs best in Adobe Reader 9.0 or later.

Submitting Questions: During the creation of this webcast every attempt was made to address possible questions. If, after viewing this presentation, you have unanswered questions regarding the CORE PLUS program, email Cris Stemler-Ross at cris_stemlerross@fws.gov or telephone 503-231-2081.

“Remember that no question is too insignificant to be left unanswered.”

Webcast Survey Form: The purpose of this survey is to provide DCR with feedback about this webcast. We appreciate your honest appraisal and welcome any additional comments that you wish to make. This information will help us to meet your future needs. Please return the survey form to DCR either by fax at 503-231-2322, or by electronic pdf file emailed to: FW1_DCR@fws.gov.

<p>The content of this webcast is available in alternative format upon request to FW1_DCR@fws.gov or by calling toll free 1-888-812-5759.</p>
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